



THE UNIVERSITY OF
TENNESSEE
KNOXVILLE

Coronavirus (COVID-19) FAQs

(updated as of March 19, 2020)

1. How is the University of Tennessee, Knoxville monitoring the Covid-19 situation worldwide?

UT is monitoring the outbreak of the novel coronavirus or Covid-19 in close cooperation with the Overseas Security Advisory Council (an office of the Department of State), the Centers for Disease Control and Prevention (CDC), and our private health, safety and security partner. University updates can be found on this web page: <https://utk.edu/coronavirus>.

2. What's the difference between program cancellations and program suspensions?

If your program is canceled, it is no longer running.

- See [Appendix A](#) for all programs that have been canceled (as of March 19, 2020).

If your program is suspended, it is on hold.

3. If I am participating on a non-UT sponsored program with a UT affiliate (i.e. CEA, CIEE, ISA, SIT, etc.), am I eligible to study abroad for future terms?

Yes, you are still eligible to study abroad if your program provider has not canceled your program OR your host country has not reached a level 3 according to the [CDC](#). Depending on your program start date, your program may or may not be affected.

4. How does UT make decisions about its education abroad programs?

UT consults the Centers for Disease Control and Prevention, the US Department of State, and our private health, safety, and security partner. When making decisions about specific programs, UT also considers local conditions and input from peer institutions and overseas partners.

5. What happens if a UT education abroad program is canceled?

Academic Information

If programs are canceled, UT will work with students to identify alternative academic options here on campus or abroad. The University is committed to supporting our students' academic success. In all cases, the Programs Abroad Office will work with our partner institutions and organizations, as well as the student's academic department at UT to identify appropriate academic solutions. We will also work closely with the Office of Financial Aid and Scholarships to provide support and guidance where appropriate.

Financial Information

If a program is canceled and you are participating on a UT Faculty-directed or Exchange program, you will not be charged tuition or any fees associated with the program.

If you are participating in a UT Affiliate or Direct program, you would need to contact those organizations to learn what is refundable. In most cases UT partner organizations such as affiliates and direct programs will make every effort to waive or reduce fees associated with study abroad in emergency situations.

Center for Global Engagement

1620 Melrose Avenue, Knoxville, TN 37996-3533

865-974-3177 865-974-2985 fax cie.utk.edu

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6. What happens if a student withdraws from a future education program out of concern for COVID-19?

UT understands that personal tolerance for risk may vary, and that final decisions will be made between a student and their family/financial supporters. If a student chooses to withdraw from a future education abroad program, the student will be subject to the terms of the applicable withdrawal policy which can be found in the students' Vols Abroad portal. Should the Programs Abroad Office ultimately cancel that program (even after the student has withdrawn), the student will receive a full refund of the program fee, tuition (if applicable), and study abroad administrative fee.

7. What happens if I want to leave my current program early due to COVID-19?

UT will make every effort to assist any student that wishes to leave their host country/program early due to the Coronavirus outbreak. Please email volsabroad@utk.edu or contact the Programs Abroad Office at (865) 974-3177 for more information.

8. Should UT students purchase trip cancellation insurance and/or refundable airfare?

The Programs Abroad Office strongly recommends that students purchase fully refundable airline tickets and/or trip cancellation insurance to safeguard against losses or penalties associated with withdrawal or program cancellation. The Programs Abroad Office assumes no responsibility for such losses or penalties.

9. What is the current status of fall education abroad programs?

Education abroad programs for fall 2020 remain on track. UT has not suspended any of its fall education abroad programs, but continues to monitor the situation closely.

Students should proceed with the next steps as outlined in their Vols Abroad portal and any conversations they have had with their Programs Abroad Coordinators.

10. How will I receive updates about programs?

The Programs Abroad Office will contact students directly with updates as soon as they become available.

11. Who can I contact at the University of Tennessee about the Covid-19 situation as it relates to my education abroad program?

Students with any questions about the status of their education abroad program should contact volsabroad@utk.edu.

12. What are reliable resources that I use to stay informed about Covid-19?

- [University of Tennessee Coronavirus Updates](#)
- [UTK Student Health Center](#)
- [Center for Disease Control and Prevention \(CDC\)](#)
- [World Health Organization \(WHO\)](#)
- [U.S. Department of State](#)
- [European Centre for Disease Control and Prevention](#)

Appendix A – Cancelled education abroad programs (as of March 19, 2020)

- Spring and Summer 2020: ALL programs in China and South Korea
- Spring 2020: ALL programs in ALL locations
- Spring Break 2020: ALL programs in all locations
 - UTK International Business in Argentina and Uruguay
 - UTK Heath IBEP International Experience in India
 - UTK College of Nursing International Clinical Experience
 - UTK Food, Agriculture and Natural Resource Challenges in Guatemala
 - UTK Plants, Parks and People: From the Smokies to San Jose
 - UTK Professional MBA Seminar
- Mini-Term and Summer 2020:
 - UTK Advanced Spanish Language in Alicante
 - UTK Advanced Spanish Language in Costa Rica
 - UTK Advertising in Rome
 - UTK Africana Studies International Civic Engagement: Service Learning in Senegal
 - UTK Archaeology in Morocco
 - UTK Architecture in Rome: Roma [Re]visited
 - UTK Art History in Paris
 - UTK Birds, Bees and Chocolate in Belize
 - UTK Communicating Across Cultures in Dublin
 - UTK Contemporary Art and Fashion in Milan
 - UTK Cultural Psychology in Italy
 - UTK Customer Service in Spain
 - UTK Engineering in London
 - UTK Finance and International Business in Hong Kong
 - UTK Finland Summer Architecture Institute
 - UTK Foundations in Management in Ireland
 - UTK Full Time MBA Program South America
 - UTK Global Strategic Management in the United Kingdom
 - UTK Global Supply Chain Operations in Panama
 - UTK Global Supply Chain RP 2
 - UTK Glorious Gardens of the UK and Ireland
 - UTK Going on Assignment in Prague
 - UTK Honors at Cambridge
 - UTK in Bologna
 - UTK in Sweden: Culture, Family, and Childhood
 - UTK Intermediate German Language in Freiburg
 - UTK Intermediate Spanish Language in Seville
 - UTK International Academic Internship in Australia
 - UTK International Academic Internship in Barcelona
 - UTK International Academic Internship in Dublin
 - UTK International Academic Internship in Hong Kong
 - UTK International Academic Internship in the Fashion Industry in Milan
 - UTK International Academic Internship in London
 - UTK International Academic Internship in Madrid
 - UTK International Academic Internship in Prague
 - UTK International Academic Internship in Shanghai
 - UTK International Academic Internship in Stockholm
 - UTK International Academic Internship in Tokyo
 - UTK International Business in Germany
 - UTK International Business in Spain & the European Union
 - UTK Language & Culture in Paris
 - UTK Language, Culture and Internship in China

- UTK Marketing and International Business in Australia
- UTK Nexus of Food, Energy and Water in China
- UTK Nonprofit, Social, and Micro Enterprises in South Africa
- UTK Normandy Scholars
- UTK Nuclear Research Reactor Laboratory Abroad
- UTK Nursing in Pamplona, Spain
- UTK Nursing in Scotland
- UTK Political Science in Florence
- UTK Political Science Summer in London
- UTK Pop Culture in Japan
- UTK Psychology in Prague
- UTK Public Relations in Siena
- UTK Service Learning in Chile
- UTK Service Learning in Costa Rica
- UTK Service Learning in Ireland
- UTK Service Learning in South Africa
- UTK Small Animal Veterinary Experience in Belize
- UTK Smart Infrastructure and Sustainability Engineering in China
- UTK Summer International Research Opportunities Program in Australia
- UTK Summer International Research Opportunities Program in Chile
- UTK Summer International Research Opportunities Program in China
- UTK Summer International Research Opportunities Program in Ireland
- UTK Summer International Research Opportunities Program in Japan
- UTK Summer International Research Opportunities Program in New Zealand
- UTK Summer International Research Opportunities Program in South Korea
- UTK Summer International Research Opportunities Program in Spain
- UTK Summer International Research Opportunities Program in United Kingdom
- UTK Summer Theater Festivals in Ireland, England and Scotland
- UTK Tropical Ecology, Conservation and Field Methods in Belize
- UTK Urban Sustainability in Freiburg
- UT in Florence
- UT in Milan